



E-Mail Newsletter

January 5, 2005

Volume 1, Number 1

ASQLV - founded in 1968

Currently 153 Members Strong

American Society for Quality (ASQ)
Las Vegas
Section 0705
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We're on the Web!
<http://www.asqlv.org>

2003 - 2004
Section 0705
Officers and
Committee
Contacts

Executive Committee
email:
Officers@asqlv.org

Chairperson
Matthew Maio
Office (702) 492-2108

Section Meeting Information

January ASQLV Section Plant Tour

Mr. Tony Radar, AC-Coin Nevada, will be hosting a plant tour for our January Section meeting. The tour will start at 6:00 PM on Wednesday January 19, 2005. ASQLV/AC-Coin will be providing snacks and drinks for the event. If planning to attend, please RSVP to Mark McQueen at Secretary@asqlv.org or (702) 492-2159.

Host: Tony Radar

Place: AC Coin NEVADA
1120 Palms Airport Dr
Las Vegas, NV 89119
Toll Free 1-888-291-0053

Location Map:

<http://www.mapquest.com/maps/map.adp?address=1120+Palms+Airport+Dr&zip=89119&country=us&zoom=5>

February ASQLV Section Meeting

Ms. Connie Suckling, Southern Nevada Home Builders Association, will be speaking on the **topic** of Quality in the Nevada Home Building Industry. The meeting will begin at 6:00 PM on Wednesday February 16, 2005. If planning to attend, please RSVP to Mark McQueen at Secretary@asqlv.org or (702) 492-2159.

Speaker: Connie Suckling

Place: Blue Ox Tavern (5825 W. Sahara Ave., 1/4 mile East of Jones)

Location Map:

[http://asqlv.org/index.php?module=calendar&calendar\[view\]=event&id=6](http://asqlv.org/index.php?module=calendar&calendar[view]=event&id=6)

Section News

ASQLV Officer Nominations

ASQLV has been in the process of accepting nominations for Officers for the July 2005 to June 2006 term. In accordance with ASQ requirements and our Section Operating Agreement, the Section Chairperson and Treasurer cannot serve more than two years in the same role. Based on this, these positions must be filled. Additionally, our Vice-Chairman has expressed a desire step down after completing his duties this year. We currently have nominations for Chairperson, Vice-Chairperson, and Treasurer. The current Secretary, Mark McQueen, has indicated his willingness to continue to serve in this capacity.

Nominations submitted:

- Colleen Wilson-Pappa for Chairperson

Chairperson@asqlv.org

Vice-Chairman
Garabed Kassakhian,
Ph.D
Office (702) 895-8720
Vicechair@asqlv.org

Treasurer
Barbara Ground
Office (702) 295-0229
Treasurer@asqlv.org

Secretary
Mark McQueen
Office (702) 492-2159
Secretary@asqlv.org

Leadership Committee
email:
Leadership@asqlv.org

Program/Social
Committee Chair
Mr. Carl Wright
Office (702) 821-7807
Programs@asqlv.org

Membership Committee
Chair
Mr. David Hauck
Office (702) 895-8728
Membership@asqlv.org

Marketing Committee
Chair
Mr. David Crowell
Office (702) 645-6262
Marketing@asqlv.org

Certification /
Recertification
Committee Chair
Mr. Carl Strauss
Office (928) 757-0425
Recert@asqlv.org

Nomination Committee
Chair
Ms. Connie Suckling
Office (702) 792-0117
Nominating@asqlv.org

Audit Committee Chair
Ms. Cheryl Prince
Office: (702) 368-0672
Audit@asqlv.org

Website Committee
Chair
Mr. Matthew Maio

Newsletter Committee
Chair
Mr. Mark McQueen

- Paul Carey for Vice Chairperson
- Cindy Miller for Treasurer
- Mark McQueen for Secretary

Nomination will be accepted until January 15, 2005 and can be sent to the Nominating Committee Chair, Connie Suckling, at: Nominating@asqlv.org.

New Members - Welcome

Our section membership has fluctuated slightly but has shown overall growth. We now are 153 strong. Please join us in welcoming the following new members:

- Mr. Fred Silberkraus of Las Vegas with Foster West
- Mr. Bruce Forthun of Las Vegas. No company affiliation was identified
- Mr. James Zill of Kingman with American Woodmark

ASQ Certifications for Section 0705 Members

Individuals deserving a sincere congratulation on their recent ASQ Certifications:

- David Crowell – CQA
- David Hewetson - CQM
- Charles Van de Putte - CQM
- Colleen Wilson-Pappa - CQE
- Mark McQueen – CQA
- Arthur Clarke – CQE
- Matthew Maio - CQM
- Marla Everson – CQM
- William Petrie – CQA
- Kenneth Elder – CQT

For section members needing meeting attendance records for recertification please review the meeting minutes posted on the Web Site.

Certification Fees Increased January 1

When reviewing the certification fee structure, a decision was made to increase them for a number of reasons. Among them, the fact that the fees have not increased for over three years and as a result have not kept pace with the increased cost of developing and administering the exams, and when benchmarking other associations, ASQs certificate fees are still among the lowest. As a result, ASQ certification fees increased January 1, 2005. To review the new fees go to the [ASQ Home Page](#) and click on the "Certification" tab.

The deadline to sign up for the next round of ASQ Certifications exams was extended:

Exam Date - March 5, 2005

Application Deadline - January 21, 2005

Exams - CRE, CMI, CQT, CHA, CQA-Biomedical, Certified Quality Manager, & Certified Six Sigma Black Belt

Help Needed

Open Committee Chairs (we are currently seeking volunteers):

- Membership Committee Chair
- Community Relation Committee Chair



ASQ News

ASQ Conferences & Meetings

[The Annual Reliability and Maintainability Symposium](#)

January 24-27, 2005 • Alexandria, VA

[ASQ's 2005 Six Sigma Conference](#)

February 7-8, 2005 • Palm Springs, California

[Quality Institute for Healthcare: Re-designing Systems of Care](#)

February 14-16, 2005 • New Orleans, LA

[17th Annual Quality Management Conference](#)

February 24-25, 2005 • Orlando, Florida

[3rd Business Excellence and Customer Satisfaction](#)

February 28-March 1, 2005 • Tampa, Florida

[14th Annual Quality Audit Conference](#)

March 10-11, 2005 • St. Louis, Missouri

[14th International Conference on Software Quality \(ICSQ\)](#)

March 21-23, 2005 • Orlando, Florida

ASQ Training

Register Online at www.asq.org or www.aqp.org

- Section Information
- Calendar
- Announcements
- Forums
- Documents

Section Website

The ASQLV Section 0705 website has continued to work well and has been steadily growing in capability. Check out the new job postings today at <http://asqlv.org>. Establish your member login at the “asqlv.org Login” block on the lower left portion of the home page!

Mission Statement:

The American Society for Quality Las Vegas Section 705 advances individual, organizational, and community excellence through learning, quality improvement, and knowledge exchange

Objectives:

To be a resource for achieving professional and organizational excellence

To be a resource for information and learning opportunities related to quality

To help members promote operational excellence and deliver increased customer value

Featured Article

Ten Signs of Job Dissatisfaction—Don't Ignore Them!

The new year is a great time to analyze your job satisfaction. As you make your new year's resolutions, include career fulfillment as a top priority.

There are ten sure signs that you are experiencing job dissatisfaction. If you:

- Dread Mondays or coming to work
- Can't wait for Friday
- Are often bored at work
- Feel tired or chronically fatigued
- Avoid your boss and dread meetings
- Have no enthusiasm or sense of self-worth
- Feel like you are getting nowhere in your job
- Take work stress home
- Question your choice of industry or occupation
- Can't think of a way out

Any of the above signs indicate a need for change. The biggest career mistake is to ignore those indicators. A head-in-the-sand mentality can lead to a downward career spiral that ends with disappointment and “what if” regrets.

Here are three great ways to facilitate positive change.

Analyze your career choice.

Is the problem your boss or employer—or is it that you have chosen the wrong occupation? Before you take any action, make sure you know what needs to change. Don't make the mistake of throwing away a good career (ex. accounting, sales, finance) when the problem is really the person you work for. On the flip side, if you're not cut out for sales, then changing employers isn't going to help the problem.

A career coach can guide you to determine which of these problems is causing your unhappiness and give you ideas for your next career move.

Update your resume.

To be a community resource for advancing individual and organizational performance excellence

To be a catalyst for member networking

Updating your resume can give you a great confidence boost. You'll feel better immediately if you know you are ready whenever opportunity knocks. Be careful, however, that your resume doesn't resemble a house with too many additions, each resembling a different style. If you have simply added to the same old resume job after job, it's time to "tear down that old shack" and rebuild your resume from the ground up.

If your old resume format doesn't live up to your professional image, you may want to consult a resume writer. You'd never wrap a ruby ring in old newspaper, and you should never present your career with anything less than professional polish.

Brush up your interview skills.

If you have been on the job for a couple of years, your interview skills are probably rusty. Don't make the mistake of blowing off the first few interviews as practice. They might be the perfect jobs for you!

You'll feel much more confident and comfortable if your interview skills are honed before you step into the first interview. To determine your current level of interview expertise, answer the following questions:

- Do you know the toughest interview questions—and how to answer them?
- Can you answer the salary question without compromising the level of starting salary at offer time?
- Can you recognize the most common interview styles—and respond without showing stress?

If you aren't sure, then it may be time to visit with a career coach who can help you prepare to WOW them in every interview.

Job dissatisfaction is an indication of needed change. Take the steps of change by investing in the appropriate job-search skills and tools, and you will be in a position to change your job—and your life—for the better.

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Deborah Walker, CCMC

Resume Writer ~ Career Coach

To see resume samples and read more job-search tips visit [www.AlphaAdvantage.com](http://www.AlphaAdvantage.com)

Email: [Deb@AlphaAdvantage.com](mailto:Deb@AlphaAdvantage.com)

Use the Website Announcement and Forum capabilities when information is desired to be visible for a fixed period of time, or when a professional discussion topic, with many points of view, should remain visible for all to gain knowledge and add their contribution.

#### Interesting and / or Useful Internet Links

<http://asqlv.org> - ASQ Las Vegas Section 0705 website

[www.asq.org](http://www.asq.org) - ASQ website

[www.nvqa.org](http://www.nvqa.org) - Nevada Quality Alliance website

[www.mapnv.org](http://www.mapnv.org) - Nevada Manufacturing Assistance Partnership website

[www.isixsigmq.com](http://www.isixsigmq.com) – Free information for process measurement, improvement, etc.

[www.freequality.org](http://www.freequality.org) –Free Quality resource information website

[www.qualitydigest.com](http://www.qualitydigest.com) – Free Quality Digest Magazine

[www.qualitymag.com](http://www.qualitymag.com) – Free Quality Magazine

[www.conformity.com](http://www.conformity.com) – Free Conformity Magazine

[www.quality.org](http://www.quality.org) – Quality resources online

[www.freeacademy.com](http://www.freeacademy.com) – Training resource