



E-Mail Newsletter

February 27, 2006

Volume 1, Number 9

Section Meeting Information

ASQLV's charter was issued on May 5, 1968

American Society for Quality (ASQ)
Las Vegas
Section 0705
P.O. Box 95342 Las Vegas, NV 89193-5342

E-mail:
newsletter@asqlv.org

Phone:
(702) 492-2159

Fax:
(702) 361-4879

We're on the Web!
<http://www.asqlv.org>

March ASQLV Section Meeting

Mr. Kevin Sansom, of the City of Henderson will be speaking on the **topic** of Improving Customer Satisfaction with the City of Henderson. The meeting will begin at 6:00 PM on Wednesday March 15, 2006. If planning to attend, please RSVP to Mark McQueen at Secretary@asqlv.org or (702) 492-2159.

Speaker: Mr. Kevin Sansom

Place: Blue Ox Tavern (5825 W. Sahara Ave., 1/4 mile East of Jones)

Location Map:

[http://asqlv.org/index.php?module=calendar&calendar\[view\]=event&id=23](http://asqlv.org/index.php?module=calendar&calendar[view]=event&id=23)

April ASQLV Section Meeting

Topic: TBD. The meeting will begin at 6:00 PM on Wednesday April 19, 2006. If planning to attend, please RSVP to Mark McQueen at Secretary@asqlv.org or (702) 492-2159.

Speaker: TBD

Place: TBD

Location Map: TBD

2005 - 2006

Officer Contacts

Executive Committee email:
Officers@asqlv.org

Chairperson
Colleen Wilson-Pappa
Chairperson@asqlv.org

Vice-Chairman
Paul Carey
Vicechair@asqlv.org

Treasurer
Connie Suckling
Treasurer@asqlv.org

Secretary
Mark McQueen
Secretary@asqlv.org

Leadership Committee email:
Leadership@asqlv.org

Website Committee
Mr. Matthew Maio

Section News

New Members – Welcome

Please join us in welcoming the following new members:

- Mrs. Carolyn J. Crossley from Blood System's, Inc.
- Mrs. Michelle B. Demers from Blood System's, Inc.
- Mr. Gordon K. Denman from Pick Up Stix
- Mr. John S. Martin from Bechtel/SAIC, LLC
- Mr. James Pak from Hewlett Packard
- Mr. William Vogelpohl from United Blood Services / Blood Systems Inc.

ASQ Certifications for Section 0705 Members

For section members needing meeting attendance records for recertification please review the Section Event Attendance listings posted on the Web Site.

Upcoming ASQLV Proctored Certification Examinations:

	Exam Date	Application Deadline
Biomedical Auditor	October 21, 2006	August 18, 2006
Calibration Technician	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006

Webmaster@asqlv.org

Newsletter Committee
Mr. Mark McQueen
Newsletter@asqlv.org

Program/Social
Committee
Mr. Carl Wright
Programs@asqlv.org

Certification /
Recertification
Committee
Mr. Carl Strauss
Recert@asqlv.org

Nomination Committee
Ms. Connie Suckling
Nominating@asqlv.org

Audit Committee
Ms. Barbara Ground
Audit@asqlv.org

Community Relation
Committee Mr. Garabed
Kassakhian
Community@asqlv.org

HACCP Auditor	October 21, 2006	August 18, 2006
Manager of Quality/Organizational Excellence	October 21, 2006	August 18, 2006
Mechanical Inspector	October 21, 2006	August 18, 2006
Quality Auditor	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006
Quality Engineer	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006
Quality Improvement Associate	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006
Quality Process Analyst	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006
Quality Technician	October 21, 2006	August 18, 2006
Reliability Engineer	October 21, 2006	August 18, 2006
Six Sigma Black Belt	October 21, 2006	August 18, 2006
Six Sigma Green Belt	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006
Software Quality Engineer	June 3, 2006	April 7, 2006
	December 2, 2006	October 6, 2006

Help Needed

We are currently seeking volunteers

Use the Website Announcement and Forum capabilities when information is desired to be visible for a fixed period of time, or when a professional discussion topic, with many points of view, should remain visible for all to gain knowledge and add their contribution

Section Website

The ASQLV Section 0705 website has continued to work well and has been steadily growing in capability. Submit a job posting or a resume today at <http://asqlv.org>. Establish your member login at the "asqlv.org Login" block on the lower left portion of the home page!

- Section Information
- Announcements
- Documents
- Job Postings
- Job Search Advice
- Meeting News
- Certification Info
- Calendar
- Forums
- Events
- Resume Postings
- Surveys
- Web Links
- Meeting Presentations



ASQ News

ASQ Conferences & Meetings

18th Annual Quality Management Conference, March 2-3, 2006, Irvine, California.

14th Annual Conference on Quality in the Space and Defense Industries (CQSDI), March 20-21, 2006, Cape Canaveral, Florida: <http://www.asq.org/asd/cqsdi/>

World Conference on Quality and Improvement, May 1-3, 2006, Milwaukee, Wisconsin: <http://wcqi.asq.org/>

ASQ Training

See the ASQ HQ Web Site @ <http://www.asq.org>

If you know of Quality related news and events please submit these to the newsletter chair for possible use here

Quality Related News & Events

LAS VEGAS-The Technical Committee of the 2006 International Conference on ISO 9000. The 2006 conference will be held at the Flamingo Hotel, Las Vegas, March 7 to 8: <http://www.asq.org/conferences/iso-9000/index.html>

Quality Expo Detroit July 7-8, 2006 Novi, MI (800) 840-5688 www.qualitydetroit.com

Mission Statement:

The American Society for Quality Las Vegas Section 0705 advances individual, organizational, and community excellence through learning, quality improvement, and knowledge exchange

Objectives:

To be a resource for achieving professional and organizational excellence

To be a resource for information and learning opportunities related to quality

To help members promote operational excellence and deliver increased customer value

To be a community resource for advancing individual and organizational performance excellence

To be a catalyst for member networking

Featured Article

Beware of the Top 5 Interview Mistakes

We've all heard stories of job candidates who looked great on paper but who were absolute disasters in person. With fewer interview opportunities available in our competitive job market, it's essential to make the best possible first impression. Learn from the mistakes of others and avoid these top five worst interview blunders:

1. Not preparing for the tough interview questions.

Like every job seeker, you probably have your own set of tough interview questions you hope will never be asked. The best strategy is to prepare ahead of time with answers to ALL of these questions. A career coach can be a great resource for helping you work out suitable answers with a positive spin on negative or challenging career situations.

2. Failure to match communication styles.

Making a great first impression is easier to do when you communicate effectively with your interviewer. The best way to do this is by mirroring his or her communication style. Allowing your interviewer to set the tone of the conversation will put him or her at ease and makes the conversation flow more naturally. For instance:

*If the interviewer seems all business, don't attempt to loosen him or her up with a joke or story. Be succinct and businesslike.

*If the interviewer is personable, try discussing his or her interests. Often personal items on display in the office can be a clue.

*If asked a direct question, answer directly. Then follow up by asking if more information is needed.

3. Talking too much.

In my recruiting days, I abhorred over-talkative candidates, and so did most of my client employers who interviewed these candidates. Over-talking takes several forms:

*Taking too long to answer direct questions. The impression: This candidate just can't get to the point.

*Nervous talkers. The impression: This candidate is covering up something or is outright lying. To avoid either of these forms of over-talking, practice answering questions in a direct manner. Using role-playing in preparing for your interview will help you avoid excessive, nervous talking.

4. Saying negative things about your current or past employers or managers.

Even if your last boss was Attila the Hun, avoid stating your ill feelings about the person or work situation. No matter how reasonable your complaints, your negative comments will be viewed as disrespect towards your boss. When faced with the challenge of talking about former employers, make sure you are prepared with a positive spin on your experiences.

5. Giving away too much salary and earnings information.

Candidates often weaken their future earning potential by speaking too freely about their current income. No matter the official salary range of the position you are interviewing for, your current earnings have an enormous effect on the size of the offer. Investing in a career coach to help you answer salary questions can add thousands of dollars to your new job offer.

You already know that it takes a strong resume that sets you apart as a candidate of choice to be invited for an interview. The next step is to hone your interviewing skills to actually win job offers. Polishing your interviewing skills can mean the difference between getting the job and being a runner-up.

~~~~~  
Deborah Walker, CCMC  
Resume Writer ~ Career Coach  
Find resume and job-search tips in the article archive at [www.AlphaAdvantage.com](http://www.AlphaAdvantage.com)  
[Email: Deb@AlphaAdvantage.com](mailto:Deb@AlphaAdvantage.com)