



And the 2010-11 Total Quality Award Goes To...

Congratulations to the 83 sections and seven divisions that reached Total Quality/J.S. McDermond Total Quality for 2010-11. These sections and divisions will be recognized at the ASQ World Conference on Quality and Improvement in May 2012 for identifying member needs and expectations, and measuring member unit performance by reporting prior year business plan results.

[See the section report...](#)

[View the division report...](#)

ASQ President on the Benefits of the ACE Journey

Member leaders asked to participate in ASQ's Commitment to Excellence (ACE) Journey will not only develop skills that can help improve operations in their member units, but will learn about approaches that can be applied to the workplace environment. ASQ President David Spong has written a letter to all member leaders stressing the importance of member leader contributions in our journey toward becoming a world-class organization.

[Read the ACE Journey letter...](#)

The Doctor Is In—ASQ's Influential Voices

Dr. Robert Burney is an ASQ member and director of quality improvement for the State Department, which operates 180 primary-care facilities in U.S. embassies worldwide. Burney also is a member of ASQ's Influential Voices and blogs on his experiences in the healthcare field. Be sure to visit his blog to learn how quality is affecting patient care.

Also, be sure to visit the "View From the Q" blog, hosted by ASQ CEO Paul Borawski. This week, Borawski weighs in on the events unfolding in Japan and how quality professionals can help accelerate recovery efforts.

[Visit Dr. Burney's blog...](#)

[Visit View From the Q...](#)

Can Quality and Athletics Play Together?

In her Quality Progress article "[Leveling the Playing Field](#)," author Linda Wawrzyniak shares how she discovered the intersection of quality and athletics, and the market it could open up for quality professionals. In this QP author audio segment, Wawrzyniak delves even further into the possibility that quality tools and techniques could someday take their place alongside the equipment our favorite athletes currently use to showcase their talents.

[Listen to the QP audio interview...](#)
