

22nd

QUALITY MANAGEMENT CONFERENCE

March 4–5, 2010 • Hilton New Orleans Riverside • New Orleans, LA
Presented by ASQ's Quality Management Division

“Improvements Through People, Processes, and Performance.”

The tightened economy has caused a high level of uncertainty for the immediate future which is forcing companies to not only provide superior products and services, but to anticipate where and when the next product or service innovation will occur, while closely controlling existing processes. World-class organizations must utilize their existing resources, People and Processes, to realize Performance improvements through this challenging economic period.

The theme for the 22nd Quality Management Division conference, **Improvements Through People, Processes, and Performance**, will offer many learning opportunities for attendees to participate in a variety of forums—pre- and post-conference courses, presentations, keynote addresses, and interactive sessions. ASQ certification exams will be part of the post-conference program.

For more information, visit www.asq-qm.org.

Call for Papers



This conference offers many opportunities for industry leaders, academicians, quality/organizational excellence experts, and other knowledgeable practitioners/researchers to present essential tools, techniques, and approaches supporting the conference theme.

Presentations should be offered in a manner whereby attendees will gain an understanding from practical examples of Quality improvement programs and be able to implement the knowledge gained to immediately implement programs and ideas from this conference for organizational performance. When submitting a paper or course proposal, please click on the “Submit a Paper” link on the ASQ-QMD homepage and follow the drop down instructions.

Call for papers, abstracts, and other required information must be submitted by **June 15, 2009**.

For more Call for Paper submission information, visit www.asq-qm.org.